Using your PIN:

Heyworth Public Library has moved to a more secure system of PIN usage to better protect your library card account. Your PIN provides online access to your library account and to digital services and apps (ex. downloadable eBooks and audiobooks).

To change your PIN:

Log into your account at the Library's website, heyworthlibrary.com.

- Click on **RSAcat** *Libraries Delivered* at the right side of Library homepage.
- At the top of page, you will select '*My Account*'.
- A form will populate asking for '*Card #: 10 digits - no spaces*' and PIN. Type in your account number which is below the barcode on your library card and your current PIN.

If you don't know your PIN:

If you haven't personalized your PIN, try the last 4 digits of your preferred phone number listed on your library account. Or you can login to the RSA CAT and reset your PIN:

- Click on **RSAcat** *Libraries Delivered* at the right side of Library homepage.
- At the top of page, you will select '*My Account*'.
- Click on *'Forgot my PIN'*.
- Then enter your account number which is below the barcode on your library card.
- A box will pop up saying '*You should receive an email soon with instructions for resetting your PIN. If you have any issues resetting your PIN, contact the library*.'

If you have PIN questions:

Please ask at the circulation desk during your next library visit or call 309-473-2313.